

SA-DND: Phone Status Messaging System

SA-DND allows for Customized Do-Not-Disturb Phone Status Messages over Cisco IP telephones as well as the Cisco IP Communicator soft phone. With the touch of just one button, SA-DND will allow any participating user to set his or her phone status to a variety of do-not-disturb statuses. Internal callers will receive an XML screen alerting them of the party's current status.

SA-DND 1.6 Feature Additions

Syn-Apps is a custom application development firm that takes into account its customers' needs and requirements. With the help of our customers we have continued to develop and enhance SA-DNDs core features and functionality. With our customers' requests and suggestions in mind Syn-Apps refocused and designed an array of new features that fit many different needs:

- Create **Personalized Messages** for callers that will be displayed on the source phone
- Users can access the SA-DND Phone Management system Directly From Their Phone
- **Go To Voicemail**-Source phone can select to leave a voicemail after contacting an unavailable user
- **Call Back**-Source phone can select to call back a user with an unavailable status
- SA-DND can be configured to allow a user to Screen Calls even while set to a do-not-disturb mode.
- Web interface allows the administrator to manage do-not-disturb messages and make them Immediately available to their users
- Administrators can run a Status Report that displays the current status of all subscribed phones

Features and Benefits

SA-DND is the most feature complete Phone Status Messaging System on the market. We put **Full Control** in the users' hands by allowing them to select and manage their status directly from their Cisco IP Phone. The following are statuses that come preconfigured within SA-DND out of the box:

- **Available**
- **Unavailable**
- **Out to lunch**
- **Out of Office**
- **On Vacation**
- **Sick**
- **Busy**
- **Custom Status**

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Typical Uses

SA-DND was initially developed to increase coworker status awareness. With its easily selectable statuses and messages, SA-DND is able to instantly notify a caller of the users current status. Although SA-DND has proven itself highly effective in many verticals we have seen the most success in the following:

- Hospitality
- Enterprise
- Education
- Government
- Legal

SA-DND is able to improve overall network-wide communication and productivity. Used in tandem with our other applications Syn-Apps can provide a companywide phone status and communication system that is easily customizable for each end-users unique requirements

Cisco Phone Compatibility

- 7905/06
- 7911/12
- 7920/21
- 7930/31/35
- 7940/41/42/45
- 7960/61/62/65
- 7970/71/75

Application Server Requirements

- Microsoft.NET 1.1
- Windows 2000 or 2003 Server
- Syn-Apps Core Components
- Microsoft IIS
- 1G of system memory
- 2.0 ghz or greater Pentium 4 class Processor

CCM Support

- Express
- 3.X
- 4.X
- 5.X
- 6.X



For additional information, please visit our website at www.syn-apps.com and download a free, 30 day evaluation of SA-DND.