

### OVERVIEW

Quick Dial integrates with Microsoft Outlook as a plug-in and allows Cisco IP Phone users to automatically dial both internal and external contacts. Users are able to auto-dial any number associated in their Outlook Contacts list by simply pressing the new "IP Dial" button that the application installs.

### FEATURES & BENEFITS

- » Simple installation and configuration
- » Auto-dials both internal and external numbers
- » No TAPI required-Reducing the burden on the Communication Manager
- » Setup with configuration wizard
- » Built-in support features, enabling us to quickly detect and correct problems if they appear
- » Uses only Cisco approved methods to obtain phone information (AXL)
- » Integrates with Outlook 2002 and 2003
- » Use with Microsoft Windows 2000, Windows XP and 2003

### HOW IT WORKS

Quick Dial is installed on each end users computer; during configuration the user specifies the device they are using to dial ie. Cisco IP Phone. Once configured Quick Dial will communicate with said device to enable Click-to-Call functionality in outlook.

### ABOUT SYN-APPS

Developing IP Communication applications since 1999 and deploying more than four million endpoints, Syn-Apps is singularly focused on delivering complete enterprise notification solutions. To further our customers' successes, we leverage industry alliances with leaders such as Cisco Systems, Microsoft, AT&T, and Qwest, as well as our network of 500+ channel partners / resellers.

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### Application Server Requirements:

- » Microsoft.NET 1.1
- » Windows 2000 or 2003 Server
- » Syn-Apps Core Components
- » Microsoft IIS
- » 1GB of system memory
- » 2.0 ghz or greater Pentium 4 class Processor

### CCM Support:

- » Express
- » 3.X
- » 4.X
- » 5.X
- » 6.X

### Cisco Phone Compatibility:

- » 7905/06
- » 7911/12
- » 7920/21
- » 7930/31/35
- » 7940/41/42/45
- » 7960/61/62/65
- » 7970/71/75
- » IP Communicator