

App-Pendix

Directory System for Cisco Unified Communications Manager

App-Pendix is a directory system for Cisco Unified Communications Manager. It consolidates IP phone directories and makes them accessible to all Cisco XML enabled phones. With App-Pendix, you can create a global directory, available to all phones regardless of the Communications Manager cluster configuration.



REQUEST A FREE TRIAL

To learn more about any of Syn-Apps award-winning software or hardware solutions for enterprise notification and paging, please contact us at:

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Configurable to Support Your CUCM Environment

App-Pendix can be configured to support a hosted CUCM environment, whereby phones in a certain site only see the phones within that site. App-Pendix supports searching on names as well as a configurable search field.

App-Pendix supports the following:

- Configurable search fields
- Imported user data from SQL databases or Microsoft Active Directory enabled products
- Multiple Active Directory sources are supported
- Configurable to support built-in CUCM end users for one or multiple CUCM clusters

Simplifying the Complete User Experience!

App-Pendix uses a predictive search model, (i.e. T9 texting), whereby users only need to press a keypad button once, no matter which letter they mean to send.

After each key is pressed, the directories input screen will update, reflecting the number of users matching the current filter and the most likely match characters.

App-Pendix supports dynamic tenants, which assigns users dynamically using a filter. This should ease tenant management or eliminate it all together.

App-Pendix Key Features & Benefits

Predictive Directories: A T9 search model used by default. This allows searches to be made on all searchable fields at once and provides instant feedback after each button press.

Multiple CUCM Clusters: Support for multiple CUCM clusters. This allows multiple CUCM clusters end users to be joined together to create a global directory.

Multiple LDAP Data Sources: Import user data from one or more Active Directory data sources.

LDAP Data Source Filters: Import Active Directory users that match a certain LDAP search path.

Location Details: Sites and location details can be configured in the system, allowing location and address details to be shown for users in the directory.

Cross Cluster Prefixing: Cross-cluster prefixing is supported, allowing multi-cluster global directories to support inter-cluster dialing.

Search by Site: Provides a menu of configured Site-Codes for users to select from. Site-Codes can represent any number of fields.

Directory Browser: Browse and search the directory using the App-Pendix website.

Customizable Soft-Key: Created custom soft-key labels to be displayed on end-users IP phone displays.

Contact Cards: The IP phone directory displays contact cards for your contacts. Contact cards include user images and pertinent user information such as:

- Name
- Title
- Department
- Phone Number(s)
- Email(s)

The Perfect Fit for Any Environment

App-Pendix is a great tool for any organization in need of a number index. App-Pendix allows users easy access to internal numbers. App-Pendix fits into any environment with ease:

- Education K-12
- Higher Education
- Retail
- Healthcare
- Finance & Legal
- IT Services
- Enterprise
- Manufacturing
- Government (Federal, State, Local)
- Hospitality
- Construction
- Transportation



TECHNICAL SPECS

The following is a list of technical requirements, product support and compatibility specifications:

Application Server Requirements:

- Microsoft .NET 3.5
- Windows Server 2003, 2008 SP2, or 2012
- MSDE/SQL Server 2005/2008/ 2008 R2 (Express)
- Microsoft IIS
- 2G of system memory
- Recommend Intel Core 2 Duo

CUCM Support:

- 4.X
- 5.X
- 6.X
- 7.X
- 8.X
- 9.X
- 10.x

Cisco Phone Compatibility:

- 7905/06
- 7911/12/14
- 7920/21G/25/26
- 7930/31/35/37
- 7940/41/41G-GE/42/45
- 7960/61/61G-GE/62/65
- 7970/71/75
- 6921/41/45/61
- 8841/8851/8861
- 8961/65
- 9951/9971
- Any Cisco XML phone
- Cisco IP Communicator

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Syn-Apps is a leader in notification solutions designed to improve business processes, increase safety, and streamline internal and external communication.

Since 2001, over 2000 organizations have integrated our notification and call-recording products with phones, paging systems, IP speakers and hundreds of other internal systems and services.

To learn more about Syn-Apps or any of our paging and mass notification solutions, visit us at www.syn-apps.com.